



GUTHRIE THEATER

Thank you for choosing the Guthrie. We want to create a positive experience for you and your students. We believe the author, actor, artistic team and audience are each vital in bringing stories to life onstage. We welcome your students to be part of the creative process as members of a thoughtful audience. We can't wait to see you.

Please review these policies and procedures and share them with your students and chaperones. If you have questions, contact Group Sales from 10 a.m. to 3 p.m., Tuesday – Friday, at 612.225.6244 or 1.877.225.6211 (toll-free) or email groups@guthrietheater.org. Thank you!

Directions and parking

Please refer to the information sheets included with your tickets and share with your driver. Buses may drop off and pick up in front of the Guthrie on the north side of South 2nd Street. DO NOT BLOCK the pedestrian crosswalk or service entrance.

To avoid show traffic, buses may also drop off and pick up at the Guthrie's back entrance along West River Parkway. **NOTE:** This entrance has stairs.

Arriving at the theater

WHEN TO ARRIVE: We recommend arriving between 9:15 a.m. and 9:30 a.m. and no later than 9:45 a.m., as there will be a pre-show experience at 10:15 a.m.

CHECK-IN: Upon arrival, your primary group leader should check in at the desk on Level One. Please provide the contact name and day-of-show phone number for the group leader accompanying the students if different than the contact on the invoice. Students will be directed upstairs upon arrival to facilitate traffic flow.

SEAT ASSIGNMENTS: Each seat is reserved, so students need to sit in the assigned seat printed on their ticket. Ticket distribution should occur prior to arriving.

CHAPERONE SEATING: We provide a complimentary ticket for teachers and chaperones on a ratio of one to 15.

ENTERING THE AUDITORIUM: No one is allowed into the auditorium without a ticket; each student should have their own ticket in hand upon arrival. Our ushers will gladly assist everyone to their assigned seat.

LATECOMERS: If your group arrives after the show begins, you will be admitted during a break in the action to help keep distractions to a minimum. You may be seated in an alternate location. No refunds, exchanges or adjustments will be made for latecomers.

WHEN LEAVING THE THEATER: In an effort to reduce congestion in the Level One lobby following the performance, students are encouraged to use the stairwells to exit. Talk to an usher prior to the performance to identify the stairwell closest to your exit.

Policies and information

PROHIBITED ITEMS: Food, recording devices and laser pointers are prohibited inside the theaters. The Guthrie bans firearms on its premises. Please turn off phones and electronic devices prior to the performance. Texting is not allowed during the performance.

HEALTH AND SAFETY: Masks are encouraged but not required for student matinees. Proof of vaccination is not required to see a performance at the Guthrie, and theaters will be sold to full capacity without social distancing. Please visit www.guthrietheater.org/health for more details.

BEHAVIOR: We reserve the right to escort disruptive patrons from the theater at any time. Running in the lobby, on the Endless Bridge or in other areas of the theater is prohibited. It is important that students be supervised at all times. Chaperones should stay with their students and keep a watchful eye on them while visiting.

FOOD AND BEVERAGE: Food, beverages, gum and candy are not allowed in the auditorium. Student groups may bring their own lunches to eat in our public lobbies before or after the performance upon request. Lunches must arrive in large bins or contained boxes, and they may not be consumed during intermission. Please contact Group Sales if you plan to bring lunches for your group.

AGE RECOMMENDATION: We recommend patrons be ages 12 and up except for *A Christmas Carol*, which we recommend for ages 8 and up. Everyone must have a ticket, and children under 5 are not admitted.

BAD WEATHER: The Guthrie does not cancel performances due to inclement weather. If weather prevents you from visiting, contact Group Sales. If you are calling outside of regular business hours, or within two hours of the performance, please contact Stage Door at 612.225.6000. Every effort will be made to reschedule your visit.

Services

STUDENT MATINEE PROGRAMMING: There will be a pre-show experience provided by Guthrie Education teaching artists 15 minutes before showtime. Everyone is welcome.

ACCESSIBILITY: The Guthrie offers wheelchair and accessible seating, assistive listening devices, ASL interpretation, open captioning, audio description, Braille and large-print programs, and high-magnification (2.8x) sport glasses upon request with at least two weeks notice.

PLAY GUIDES: Play guides offer additional information about the work you will see onstage, including commentary about the playwright, the play's cultural and historical context, its literary significance and classroom activities for educators. Visit guthrietheater.org to download this free resource. A printed copy is available upon request.

GUTHRIE STORE: Located on Level One, the store features Guthrie and production-related merchandise as well as theater books, gifts, jewelry and more. Due to the size of the store, we ask that no more than five students are in the shop at the same time and all students are accompanied by a teacher or chaperone.