

Volunteer Newsletter

February 2018

Meet Kate Roarty Box Office Manager

Hired in late November, Kate Roarty is a newer member of the Guthrie staff but no less experienced! Kate has worked in box offices since 2005, most recently managing the Saint Paul Chamber Orchestra box office eventually leading to a position in their marketing department overseeing all sales efforts and box office operations.

"I like working in box offices because it's a combination of interpersonal skills, organizational strategy and analyzing data," said Roarty. "I also like working in box offices because we get to hear directly from patrons what it is the Guthrie is doing that excites them and what challenges them."

When she's not at the Guthrie managing the box office, she likes to spend her summers outside with the family and her winters knitting and listening to podcasts.



Good-to-Know Box Office Facts

	30 BELOW	RUSH CLUB	RUSH LINE
			TICKETS
What is it?	A club for young people ages 16–30 who can purchase remaining tickets at a discounted price the day of the show without standing in the rush line.	Two hours before a show, members have one hour to purchase remaining tickets at a discounted price.	Approximately 30 minutes before a show, patrons can purchase remaining tickets at a discounted price.
Seating	Best available seats are assigned on a first-come, first-served basis and are subject to availability		
Prices	Previews start at \$15, usual range is \$20-\$35 per ticket		
Purchasing tickets	By phone or in person	In person	In person
Payments accepted	Cash, check or card	Cash, check or card	Cash or check
Ticket limit	Four tickets/person	Four tickets/person	No limit
Membership	Must be a member of 30 Below; sign up for free in person with a photo ID proving age	Must be a member of Rush Club; sign up for free with name and e-mail	No membership needed

PRICING

Pricing varies by show, by day of the week and by seat location.

- There are five price ranges for all of our mainstage shows
- Previews start at \$15, usual range is \$29-\$77 (West Side Story ranges from \$34-\$92)
- Studio performances are always \$9 per ticket (no additional discounts)
- There is a discount for students, seniors, military and children
- Volunteers get a 20% discount on tickets to mainstage productions in addition to the tickets offered for performances on select reward dates

Volunteers and staff are asked to avoid conducting ticketing business at the window within one hour before a show.

How well do you know the building?

Challenge yourself by identifying all the names of the Guthrie's lobby spaces, stages and more. From the list of options below, see how many spaces you can name!

South 2nd Street Entrance _____ Target Lounge U.S. Bank Lobby Wurtele Thrust Stage ____ Guthrie Store ____ Von Blon Lobby Best Buy Classroom McGuire Proscenium Stage ___ Amber Box **Dowling Studio** _ Jundt Terrace Cargill Classroom _ Pohlad Lobby Sea Change Restaurant Nelson Classroom Level Five Café _ Proscenium Lobby RBC Dain Rauscher Classroom Level Five Express __ Target Lobby Livingston Conference Room

LEVEL ONE

